

THOR KITUYI

| Product Owner in Electric Mobility | Product hardware development |
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Professional summary:

Technical product manager with over 5 years in electric mobility and mass manufacturing, specialising in cost optimization, rapid issue resolution, and cross-functional leadership. Proficient in driving product development across large cross functional teams. Eager to leverage expertise in product development and operations management to support innovation in sustainability.

Areas of expertise:

Strategic Planning and Business Growth:

- Developing comprehensive project plans, including resource allocation and budget management, to ensure timely delivery and optimal use of resources.
- Creating and maintaining detailed project schedules, scope management, tracking progress, and making iterative adjustments to meet objectives throughout the project lifecycle. Clearly communicating timelines, deliverables, and deadlines to stakeholders.
- Driving strategic decisions by analyzing user behavior, product usage data, and other insights to identify opportunities and inform long-term development direction.
- Enforcing industry standards and regulatory requirements in product design to ensure compliance and adherence to best practices.

Leadership and Team Development:

- Leading, planning, and monitoring technical projects from initiation to closure, ensuring successful release and delivery.
- Building and nurturing high-performance teams to operate productively to troubleshoot and resolve customer issues and operational bottlenecks.
- Facilitating discussions and decisions regarding technical stacks and frameworks across multi-product ecosystems to drive innovation and alignment.
- Balancing budget control with team productivity, closely monitoring expenditures, and optimizing efforts to enhance efficiency and reduce costs.

Operational Excellence:

- Spearheading operational change management, including Bill of Materials control, stock management and implementing PLM processes.
- Leading decision-making processes to resolve engineering bottlenecks with quick, efficient solutions while ensuring alignment with long-term goals.
- Launching new features through structured release management and evaluating their success and impact on user satisfaction and business outcomes.

Product Management and Innovation:

- Creating detailed product roadmaps and backlog tickets informed by data-driven insights, ensuring alignment with business goals and customer needs.
- Analyzing user behavior and product usage data to uncover patterns, trends, and opportunities for improvement.
- Applying creative problem-solving skills with a user-centric approach to improve customer satisfaction and address pain points effectively.
- Enforcing industry standards and regulation requirements in design to adhere to regulatory requirements and industry best practices.

Further skills: Failure mode and effects analysis (FMEA), simulation in ANSYS and MATLAB, deep understanding of manufacturing processes, product lifecycle management (PLM). Account management, Creative problem solving, Change management control, Training and coaching, Collaborative team energy, Goal driven.

Technical platforms: Tableau, Microsoft Dynamics, Onshape, Solidworks, Creo 3.0, Click up, Flow, Slack, Trello

Career highlights :

- COGS reduction: Cost reduction by 65% to achieve profitability from concept pilot to steady state product in 24 months. Making a shift from the pilot studies towards profitability and scalability.
- Cross department leadership: alignment with 52 engineers across 5 countries to develop releases on a scheduled roadmap.
- Account management: With partners, stakeholders, investors and customers to manage expectations and unlock key areas to capture the largest market share in the region.

Summary of experience :

Roam Electric
Nairobi Kenya
Product Owner
02/20220 - 12/2024

As Product owner led a product team of 4 engineers and coordinated functional teams of 52 engineers across 6 departments, around product releases and development strategies. Capture market fit and user-centric solutions to drive adoption of sustainable transport. Managed product roadmaps, release strategies, and alignment with technical and market needs.

Pritsoko Limited
Nairobi, Kenya
Sales director
03/2020 - Present

Founded a branding company, delivering creative and high-quality solutions tailored to each client's unique needs. Spearheaded the acquisition and retention of clients, driving consistent business growth through strategic sales initiatives and account management.

Bidco Africa
Thika, Kenya
Maintenance Engineer
06/2019 - 01/2020

Founded a branding company, delivering creative and high-quality solutions tailored to each client's unique needs. Spearheaded the acquisition and retention of clients, driving consistent business growth through strategic sales initiatives and account management.

UNHCR
Geneva, Switzerland
Information Technology
Assistant
07/2017 - 09/2017

Developed and facilitated the shift to a new intranet system for the medical section of the United Nations High Commissioner for Refugees. Focusing on UX design and information accessibility.

Blackjack Promotions
London United Kingdom
Customer Service Agent
04/2015 - 12/2015

Working for Norwegian Air as a check in and boarding service provider. Responding to all passengers enquiries. Handled passengers with time sensitive and high tempered scenarios in a professional manner. Worked in a team to pass waves of passengers travelling and avoiding delays and cancellations of flights.

Education:

- Bachelor of engineering BEng (Hons) : Mechanical Engineering. University of Portsmouth
- EDEXCEL Level 3 Extended Diploma: Mechanical Engineering
- Fluent in English and Swahili, proficient in Norwegian.